Kier Group: facts & stats

Kier’s purpose is to sustainably deliver infrastructure which is vital to the UK. As a leading provider of infrastructure services and construction, Kier is committed to delivering for communities and leaving lasting legacies through its work.

At the core of Kier’s project delivery is technical excellence, utilising the latest building methods, innovations and technology to ensure it offers the best value for its clients.

The Group is currently delivering:

- **23** highways contracts
- **29** utilities contracts
- **156** college and school projects
- **81** health projects

Kier’s UK footprint

Recruiting a diverse workforce

Kier is focused on increasing its diversity (currently 76% male/24% female). It actively promotes the recruitment of new talent into the built environment through The 5% Club.

In its financial year 2019/20, 43% of people on Kier’s graduate programme were female.

78% of Kier’s UK revenue is sub-contracted to its supply chain.

Group customer satisfaction is 92%.

88% worked with SMEs (small and medium sized enterprises) on public sector framework projects in FY20.

Key Government clients

- Crown Commercial Service
- Defence Infrastructure Organisation
- Department for Education
- Department of Health & Social Care
- Home Office
- Ministry of Defence
- Ministry of Justice
- Highways England

A regional network of offices across the UK.
Last year, Kier launched its sustainability framework, Building for a Sustainable World. The framework sets out how the Group needs to embrace sustainability so that it becomes business as usual.

Building for a Sustainable World balances both environmental and social sustainability and outlines that Kier is committed to preventing environmental and social harm, replenishing our natural systems and renewable resources and having a positive impact on the communities and environments in which it operates.

**Sustainability across the Group**

- In FY 2019/20, Kier provided 1,307 work placements on site and in offices.
- Since 2014, Kier has reduced its carbon intensity by 54%.
- Since 2015, Kier has reduced its waste footprint by 35%.

The framework aims to safeguard the three vital features for business success:

- **A resilient environment**
- **A resilient community** (workforce, supply chain and customer base)
- **Resilient profits**
Kier business streams
fast facts
Construction

Delivering over 170 projects each year of all sizes and complexities, Kier Construction works collaboratively to enhance the environment, create jobs, reduce whole life costs, improve community wellness, resilience and cohesion, supporting the UK’s post-COVID-19 recovery.

As one of the country’s leading regional builders, its network of regional delivery offices provides consistent local teams to build client and site knowledge, supporting collaboration with national and local clients, SMEs and communities.
Construction: facts & stats

Portfolio of projects

Last year, Kier completed over 155 projects...

Kier has handed over 575 SCAPE projects – that’s one project every two working days.

...with an average 96% customer satisfaction rating

Kier was crowned overall Winner of Winners and Contractor of the Year at the 2020 Offsite Awards.

Next-generation methods and technology

Kier was crowned overall Winner of Winners and Contractor of the Year at the 2020 Offsite Awards.

Using Modern Methods of Construction (MMC) at HMP Five Wells, it is being delivered 22% faster than using traditional construction.

A track record in the public sector

Currently delivering 17 defence projects, with 23 handed over in the last 12 months.

Handed over 75 schools in the last year.

Sustainability

At St Sidwell’s Point in Exeter, Kier is creating the UK’s first Passivhaus standard ultra-low carbon leisure centre, designed to save up to 70% on annual energy costs and modelled to withstand changes in climate conditions up to 2080.

Last year, Kier provided almost 1,500 apprentice weeks on its Department for Education projects.

First construction company to be awarded Social Value Quality Mark Level 2.

Kier Strategic Projects is one of only three contractors to achieve the Carbon Trust Standard for Carbon.

Key Government clients

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Currently delivering 17 defence projects, with 23 handed over in the last 12 months.

Handed over 75 schools in the last year.

Handed over 42 health projects in the last 12 months.
Kier manages, maintains and improves more than 30,000km of local authority and strategic roads working in partnership with long-standing clients including Highways England and Transport for London. With over 90 years’ experience, it delivers highways services to 4.2m people across 20 local authorities.
## Highways: facts & stats

### Improving our roads
Kier looks after the maintenance and designs of approximately **3,500** under and over bridges.

Kier maintains the **Spagheti Junction**, which consists of **17km** of viaducts and **559** concrete columns.

Nordis Signs is a Kier not-for-profit social enterprise established to provide meaningful employment for disabled people in Northamptonshire. It has **15** employees, **14 of which have a disability**.

Kier maintains the Spaghetti Junction, which consists of 17km of viaducts and 559 concrete columns. Nordis Signs is a Kier not-for-profit social enterprise established to provide meaningful employment for disabled people in Northamptonshire. It has 15 employees, 14 of which have a disability.

### Sustainability
Kier Highways has set **Science Based Targets for carbon** and signed up to the SBT initiative and the One Planet Pledge.

UK’s leading road tunnel maintenance service provider, responsible for **15 out of the 40 tunnels in England**.

Kier Highways has its own Surface Treatments Business and its own specialist road emulsion manufacturing facility and each year it lays approximately **7,000,000m²** of highways surface treatments.

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### Skills & Employment
Delivered **13,400 training days** last year for employees.

Kier Highways has **520** full-time highways designers.

Kier Highways has **15%** of the Kier Highways workforce consists of apprentices & graduates.

###.signals

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### Accreditations

- **disability confident** LEADER
- **Leaders in Diversity Award**
- **CARBON TRUST**
- **CSE**
- **WINNER**
- **EXTRA**

### Installed 84km of motorway upgrades, with a total construction value of c.£800m

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### Conducting live trials of new electric vans

Kier Highways has its own Surface Treatments Business and its own specialist road emulsion manufacturing facility and each year it lays approximately 7,000,000m² of highways surface treatments.
Kier undertakes a range of major and complex infrastructure and civil engineering projects across the UK.

- Large-scale expertise
- Extensive in-house capabilities
- Working on critical national infrastructure projects
- Delivering high-value, complex projects

Infrastructure key locations
Delivering critical UK infrastructure

- Completed 70 projects at Sellafield since 1981 and currently on site delivering a £59m project
- Upon completion, the Luton DART will run 24/7, departing every four minutes for the c.18m passengers that travel through Luton Airport every year
- Kier Infrastructure completed the Farringdon Elizabeth Line station on time and it is the first Crossrail central London station to complete construction activity
- Kier Infrastructure has received 18 consecutive RoSPA Gold Awards, leading to two years’ worth of "Distinction" marks in the International Safety Awards
- To date, the A13 project in Thurrock has spent over £6.4m with local suppliers
- On the Eiffage Kier Ferrovial BAM (EKFB) HS2 project, there will be 240 apprenticeships and 500 work placement opportunities

Key Government clients

- HS2
- Environment Agency
- Local authorities

Sole provider of civil engineering works to the Canal & River Trust for maintenance works and emergencies looking after canals and rivers across England and Wales, maintaining:

- 2,000 miles of canals, rivers, docks and reservoirs
- Over 10,000 structures
Utilities

Kier provides a wide range of services throughout the UK, including network design & build, repair, maintenance and emergency response in the water, electricity, gas and telecommunications sectors, as well as specialist construction services in trackside rail activities.

Over 80% of Kier Utilities’ work is secured via long-term, strategic frameworks, ranging from five to fifteen years in duration, with over 70% having been extended, renewed or re-secured for one or more term, evidencing strong client loyalty.
Utilities: facts & stats

Keeping homes running

Kier is a key partner in supplying water to c.18 million properties in the UK...

Keeping people connected

Kier made over 165,000 broadband connections when people have needed it the most

Kier undertakes work for the three major fibre broadband providers in the UK: Openreach, Virgin Media and CityFibre

In 2020, Kier maintained...

430,000 hours of work for Network Rail, that’s equivalent to 49 years

Kier undertook work for the three major fibre broadband providers in the UK: Openreach, Virgin Media and CityFibre

Providing full-fibre broadband networks to entire cities and towns across the UK

In 2020, Kier delivered 430,000 hours of work for Network Rail, that’s equivalent to 49 years

Gas network build and maintenance supporting 290,000 properties

c.90,000km of clean water mains, which is nearly five times the distance from the UK to Sydney

Providing full-fibre broadband networks to entire cities and towns across the UK

300,000km of sewage mains, that’s the same as 612 laps of the River Thames
Kier Property invests and develops sites across the UK, unlocking potential to create new communities and jobs for the future.

The property team provides a range of solutions, from regeneration projects in joint venture with the public sector, including Watford Riverwell, Camberley town centre for Surrey Heath Borough Council and Network Rail.

The business is able to maximise returns with clients and bring economic life back to underutilised sites.
Kier Property has delivered:

- **£68m** station improvement as part of Solum joint venture
- **34** office schemes
- **26** retail & leisure schemes
- **6,000,000 sq ft** of industrial space across 47 schemes
- **866** rooms developed across eight hotels

Solum, Watford Riverwell and Camberley developments offer a **pipeline of over 4,000 homes**, including **more than 1,000 affordable homes**. Development partner for Watford Riverwell, Watford Borough Council’s largest regeneration project, taking place on 70 acres of brownfield land.

Customer satisfaction **90%**

- **90%** student bedrooms delivered since 2011
- **2,727** student bedrooms delivered since 2011

Latest schemes include:

- **Pall Mall Liverpool**
- **Arena Central Birmingham**
- **Trade City & Logistics City Luton**
- **Solum Guildford station**
- **Walworth Business Park Andover**
- **Test Valley Borough Council**

Unlocking the UK’s potential
Kier Places covers facilities management and housing maintenance. It specialises in working in occupied properties, delivering maintenance, repairs, fire safety and compliance services.

- **Facilities Management Projects**
- **Housing Maintenance**

Providing a range of services to residents including home repairs

Providing hard and soft facilities management to over 400 Government department sites and public buildings

24/7/365 customer service centre

Projects
- Facilities Management
- Housing Maintenance
**Kier Places: facts & stats**

### Social value

- **309** Kier hours given to delivering skills and employment which generated **£13,000** of value
- **576** training days provided, with...
- **4,079** individual beneficiaries of social value activity

### Housing Maintenance

- **Proud supporter of Erosh, the national charity for older people’s housing and support**
- On average, Kier carries out over **300 fire safety remedial actions** each week
- Kier provides registered social landlords with essential maintenance, compliance and fire safety services for over **350,000 homes across 30 counties** in England and Wales

### Facilities Management (FM)

- Kier delivers a full range of FM services in over **2,000 buildings**
- **24 / 7 / 365** customer service centre
- Employs over **1,000 people**
- Maintains over **20,000 assets**

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**Key Government clients**

- Crown Commercial Service
- Department for Environment, Food & Rural Affairs
- Home Office
- Ministry of Justice
- Driver & Vehicle Standards Agency
- Environment Agency
- Highways England